

Dear Provider,

Current Health Solutions continually strives to enhance quality service to our valued providers. In an effort to ensure your claims are reimbursed in a timely manner, Current Health Solutions will require a clean claim submission.

A clean claim is a claim that has all fields required by CMS for both 1500 and UB 04 claim forms completed. A claim will not be considered clean if it is missing any of the fields or attachments required to adjudicate the claim. To be considered “clean,” a claim must meet the following criteria:

- Have all required fields completed
 - a. Paper Claims: Box/field 24j displays the rendering provider(individual NPI); box/field 33a displays the billing provider location (group NPI)
 - b. Electronic Transactions: NM1 *85 segment contains the group NPI; MN1 *82 segment contains the individual NPI
- Not require further investigation by the plan
- Be received within the timely filing period (varies depending on group, please call Current Health Solutions for groups specific instructions)
- Have all information necessary to adjudicate a claim including any necessary supporting documentation (primary carrier explanation of benefits (EOB), medical records, etc.)

If a claim does not meet all of the criteria listed above, the statutory period for processing will not apply. In some cases, if the information is incomplete or incorrect we will be required to return the claim with a cover letter that will include what is necessary to process.

We encourage you to submit claims electronically. Electronic claims submission is fast, accurate and reliable. Current Health Solutions uses a managed EDI gateway partner to forward and route claims based on the network you are in. To send claims to Current Health Solutions, please use the payer ID on the back of the members ID card. If you require assistance in setting up the payer id please contact a Current Health Solutions Provider Representative at provider.services@currenthealth.org.

If you have any questions regarding the information contained in this letter please contact your Provider Service Representative or our Member Services Department at (855) 247.3233.

Sincerely,

Current Health Solutions